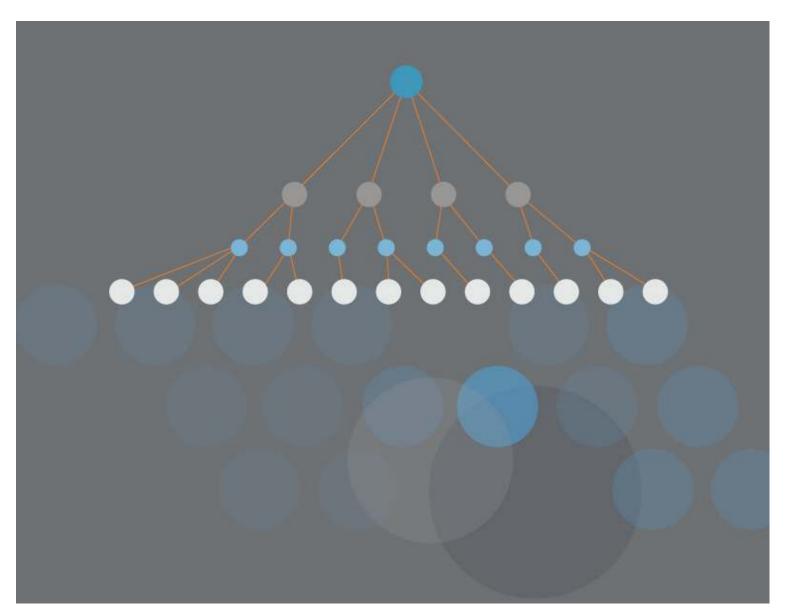
Code for America: Building 21st Century Government

Catherine Bracy
Director of Community Organizing
Code for America
@cbracy









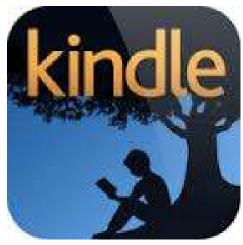




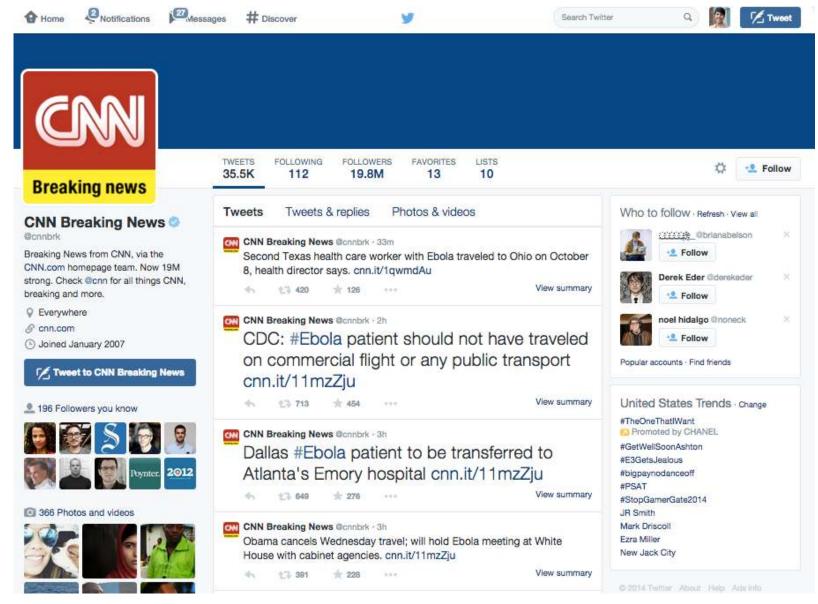


Spotify®

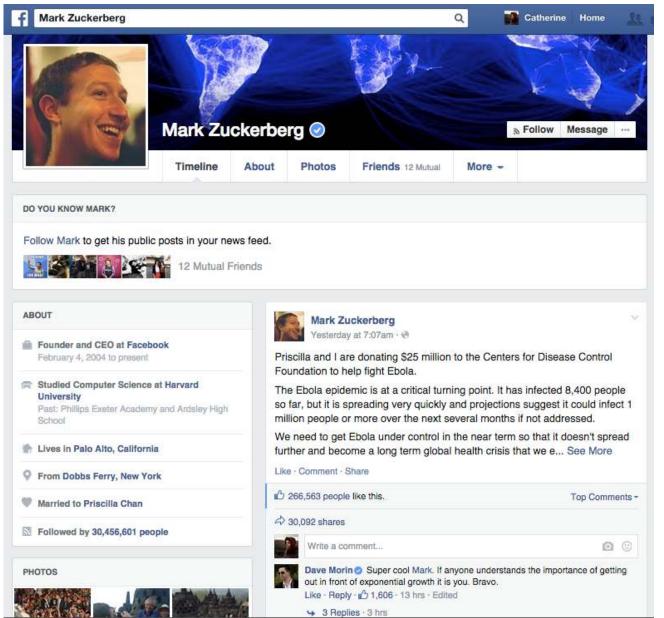


















Principles of 21st Century Government

- Design for and with people
- Listen to the public
- Collaborate with others
- Choose the right tech for the job
- Default to open
- Leverage data for better decisions
- Organize for outcomes



Our Approach

1 - Use approaches and tools to impact social issues and show efficacy

Social Outcomes

3 - Help institutionalize capabilities to enable city to address add'l social issues

Governmen t Capabilities 2 - In the process, help city develop critical capabilities



Design For and With People

YOUR HEARING RIGHTS

You have the right to ask for a hearing if you disagree with any county action. You have only 90 days to ask for a hearing. The 30 days started the day after the county gave or mariéc you this notes. If you have good cause as to why you were not at le to file for a hearing within the 50 days, you may still file for a hearing. If you provide good cause, a hearino may still be scheduled.

If you ask for a hearing before an action on Cash Aid. Mad-Call Califresh (Food Stamps), or Child Care takes place:

- Your Cash Aid or Medi-Califell stay the same white you was lone.
- Your Cinta Gate Services may study the same white you wall for a may get tree legal halp at your local legal action we have rights office.
- Your Carriesh (Food Starros, will stay the same until the hearing or the and of your earlification period, whichever is earlier.

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Yes, lower or stop	Cesh Art	CeFresh (Food Stemps)
	☐ Chit/Care	

White You Welt for a Hearing Decision for Welfare to Work:

Yeu do not have to take part in the activities.

You may receive only pare payments for employment and for activities approved by the bounty before this notice.

If we laid you your other supportive services payments will stop, you will not get any more payments, even if you go to your activity. If we kid you we will say your other supportive services, they will be

paid in the amount and in the way we told you in this holds. To get those supportive services, you must go to the activity the

- ocupity loid you to attend.
- If the amount of supportive services the county page while your. wait for a hearing decision is no languigh to allow you to participate, you can alop going to the activity.

California

- You carnot participate in the Cal-Learn Program if we told you
- We will only pay for Co. Learn expansive services for an $\mathbb{R}^{-1/(\log n)}$ spanowed entirity.

OTHER INFORMATION

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Hearing File: If you selv in a freering, the State Hearing Course will set up to file. You have the right to the time file notice your treating makes go a cropy of the deutry's critish possion on your case or your makes the properties. The cate may specifyour teaming file at the William Doyal manualist the U.S. ris of Health and Juman Servicia and Agriculture. (NAS Code Septions 13900 and 10900.)

TO ASK FOR A HEARING:

- Fill but this page. Make a copy of the bont and back or this page for your records.
- If you ask, your worker will get you a copy of this page.
- Send or sive this page to:

Californi Iraa: 1.8001080.6053 av Éty hade on et shaash instalant UNA 140 FCD, 1,800,079,9560.

To Get Help: You can askabout your hearing rights or for a legal aid referral at the lot-free state phone numbers listed above. You

If you do not went to go to the hearing alone, you can bring a trienc or sameone with you.

HEARING RECIJES"

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Here's Why.

- If you need more apase obselvhere and said a page
- ☐ I head the state to provide me with an intercrater at no cost to me. (A relative or frend cannot interpret for you at the hearing.)
 - My language or dialect or

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I want the person named below to represent me at this hearing. I give my permission for this person to see my records or on to the hearing for me. (This person can be a (riend or real veloct earnot interpret for you.)

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floor manage		
71*9	1961	ev es

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CalFresh (Food Stamps):

Your Calfresh benefits may stop at the end of this month.

Ouestions? Call (415) 558-1001.





Listen to the Public

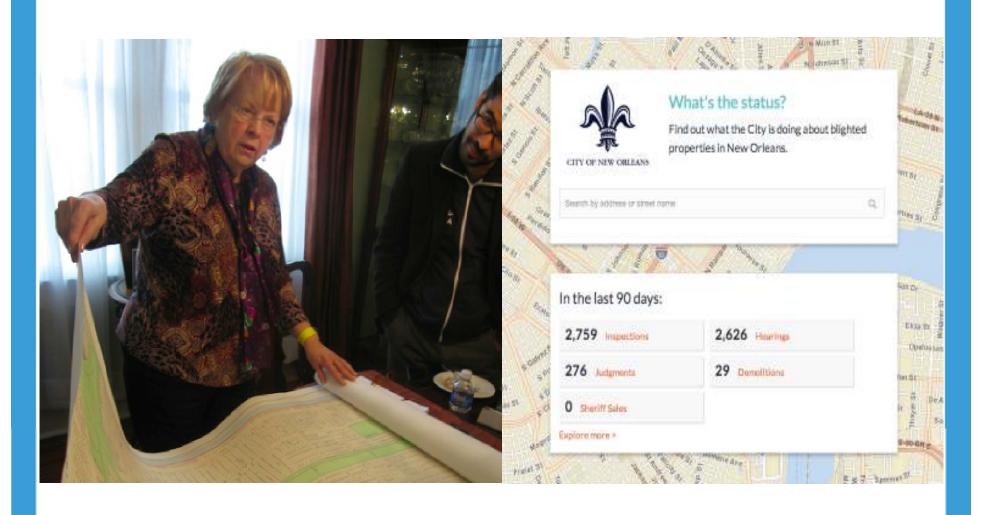








Default to Open





Collaborate with Others

- Governments purposefully working with community groups and other institutions encourages an environment where everyone feels civic responsibility
- Leveraging the lessons of other cities, leveraging economies of scale



The Brigade

- 87 Official Chapters (50 domestic, 37 international)
- 55 Brigades Getting Started (42 domestic, 13 international)
- 5,156 Brigade Members





OAKLAND ANSWERS

Find answers to your questions about City of Oakland services.

Try parking, jobs, or permits...

SEARCH

Home > Government > Who do I need to inform if I change my address?

QUICK ANSWER

Who do I need to inform if I change my address?

The City of Oakland does not need to be informed if you change your address, but you may need to contact other government entities if:

- 1) You've moved and need to change your mailing address. In this case, contact the US Postal Service here.
- 2) You need to change the address on your drivers license. In this case, contact the CA DMV hare.
- 3) You need to change your voter registration. In this case, find information about how to register online at the CA Secretary of State here. (Note: You need to go through the whole re-registration process even if you are already registered and simply need to change your address. There is a spot to indicate that you are already registered at another address).



Catherine Bracy









Mayor Faulconer Launches Initiative to Overhaul City's Website



Join us!

codeforamerica.org bracy@codeforamerica.org

(PS: Go Blue!)

