

# **Frequently Asked Questions**

**1. How do I make payments for my water service?**

When making payments, citizens are advised to use online options, pay-by-phone, or the payment drop box located in the back of City Hall. Visit [www.saginaw-mi.com](http://www.saginaw-mi.com) for information regarding payment options. Citizens can call (989) 759-1450 with questions regarding water turn-ons.

**2. Will waste collection continue during this time?**

Yes, all trash collection, yard waste and recycling has resumed for City of Saginaw residents. Citizens should continue to put their trash out by 7am on their scheduled collection day.

**3. When will the Convenience Station open?**

The City of Saginaw's convenience station will remain closed until the executive order is lifted. If the order is lifted on June 12, the next drop off date for City of Saginaw residents is tentatively scheduled for **Saturday, June 13 8:00 a.m. to noon.**

**4. Is the Compost Site open?**

The City's compost site, located on Veterans Memorial Highway, is open. Compost is available to city residents free of charge if self-loaded. Compost and wood chips can be delivered for a fee. Hours of operation: **Monday-Friday 7am to 3pm, Saturday 8am to Noon.**

**5. Is the City hiring?**

Yes, visit our website to view all open positions.

<https://www.governmentjobs.com/careers/saginawmi>

**6. Are City Parks open to the public?**

The City of Saginaw has closed vehicle access to all city maintained parks and playground equipment until further notice. Although vehicle access is prohibited, residents are allowed to walk through our city parks and trails for outdoor exercise.

**7. Will someone be available to assist with other public services?**

Yes, staff is available to maintain the quality of our streets, traffic and parks. Citizens can call (989) 759-1776 for Public Services requests.

**8. Will someone be available to assist with building permits?**

Yes, Inspections staff is available to respond to inquiries, process permit applications, review plans, and conduct virtual inspections when appropriate and needed. Citizens and contractors may call **989-759-1530** or email [permits@saginaw-mi.com](mailto:permits@saginaw-mi.com) for assistance.

**9. Will water treatment still continue?**

Yes, this is an essential service for our citizens. We have staff and infrastructure in place to maintain water service around the clock to help keep families healthy, clean and hydrated. We are taking action to protect our staff and maintain our ability to provide the safe reliable source of water needed..