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Your interest in updates from the City of Ann Arbor is appreciated. Please note the following new information:

The Washtenaw County Health Department has reported Washtenaw County's first two presumptive positive cases of COVID-19. As a result, and to continue efforts to slow the spread of the virus, the City of Ann Arbor will close Larcom City Hall to the public effective 5 p.m. Friday, March 13, through Sunday, April 5. These measures will not impact critical services such as drinking water, waste water, police, fire and emergency operations.

"At this time, our top priority is slowing the spread of this virus through our community and preventing our healthcare system from becoming overwhelmed," said City of Ann Arbor Mayor Christopher Taylor. "Our emergency operations staff is actively meeting and is equipped to address this rapidly evolving situation. In coordination with the state, local agencies and the Washtenaw County Health Department, we are taking necessary steps to protect our community and follow safety recommendations to slow the spread of illness. I encourage everyone to stay informed and engaged and work together as one community."

#### **City Services:**

- City staff will continue to serve the public and conduct city business during normal business hours via phone, email and online:
  - To pay parking tickets, water bills, property taxes, apply for permits as well as other customer service options, residents and visitors are encouraged to take advantage of online services by visiting [www.a2gov.org/services](http://www.a2gov.org/services).
  - Customer Service Center staff will be available to the public by calling 734.794.6320 Monday–Friday 7:30 a.m.–5:30 p.m.
  - Customer service questions and inquires can be emailed to the Customer Service Center at [customerservice@a2gov.org](mailto:customerservice@a2gov.org).
  - Issues reported via the [report a problem website](#) or the A2 Fix It app will continue to be addressed.
- At this time, there are no changes to curbside waste or recycling pickup schedules.
- All parks facilities, including the Ann Arbor Farmers Market, are closed and facility recreation events have been cancelled. Parks, themselves, will remain open for general use.
- Some Board and Commission meetings may be cancelled, so please check the city's meeting calendar for the most up to date information.
- The City Council meeting on Monday, March 16 at 7 p.m. will take place as scheduled, however, the public is encouraged to watch the [live streamed meetings](#) or utilize

[ecomment](#) for agenda items of interest. There is a closed session of Council scheduled for 6 p.m. on Monday night in City Council chambers. Larcom City Hall's public doors will open at 5 p.m. for the meeting and will close again when the Council meeting has concluded.

- The police front desk will be open in the Justice Center and the 15th District Court will remain open.
- The Board of Review meetings will continue at Larcom City Hall on March 16 and 17, 9 a.m.–5 p.m.; March 18, 1–9 p.m.; and March 19, 9 a.m.–noon. Participants will need to use the phone in the lobby to be granted access to the building.

The city will continue to monitor this rapidly evolving situation and coordinate closely with its local partners, including Washtenaw County Health Department, to determine if this closure date should be expanded. This and other information will be shared via the city's website at [www.a2gov.org/covid19](http://www.a2gov.org/covid19) as well as its [Facebook](#), [Twitter](#) and [NextDoor](#) pages.

For the latest COVID-19 health information, please visit [www.washtenaw.org/COVID19](http://www.washtenaw.org/COVID19) or the Centers for Disease Control <https://www.cdc.gov/coronavirus/2019-ncov/about/>. Individual safety reminders include:

- Wash your hands often with soap and water or use hand sanitizer.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Cover your mouth and nose with a tissue when coughing or sneezing.
- Avoid handshakes.
- Avoid contact with sick people who are sick.
- Stay home when you are sick.

Thank you,  
City of Ann Arbor