

Council – Manager Relations

MML Capital Conference

Presented by:

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City Administrator, Lathrup Village, MI

Council – Manager Relations

THE GOOD

Good

- Regularly scheduled meetings in person
- Frequent communications on emerging issues
- Council/Mayor Reads materials; provides questions in advance so Administration is prepared to provide responses at meeting



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THE BAD

Bad

- Smiles in face; throws under bus as 1st sign of trouble
- Cares; but unavailable
- Is provided information; but doesn't read it prior to meeting



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THE UGLY

Ugly

- Mayor or Manager refuses to meet
- Makes disparaging remarks on social media; fake news
- Doesn't believe/trust anything that they are told
- Plays “gotcha” at public meetings

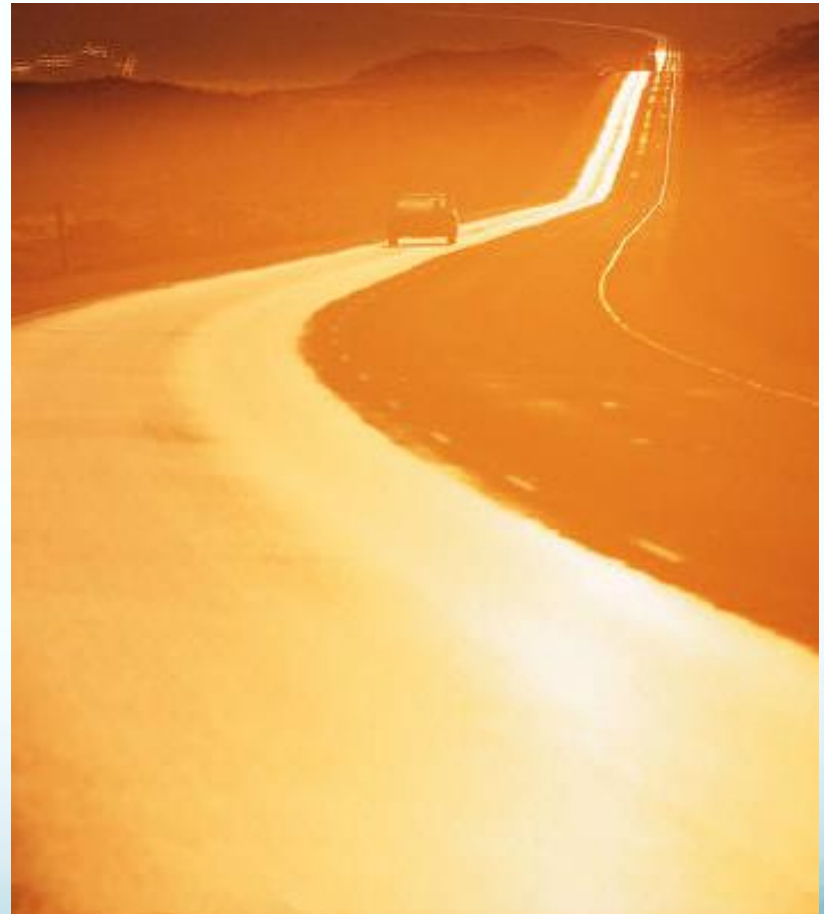


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BOUNDARIES

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- Regular, 1-on-1, face-to-face contacts
- **KNOW** your lane...and **STAY** in your lane
- Every elected official has a constituency – know what is important to them



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COMMON GOALS

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- Align the goals of Council and Manager
- Focus on common threads and build upon them
- Deep dive into & understanding of critical issues – builds trust & goodwill



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CIVILITY

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- More than politeness
- Disagreeing without disrespect
- Listening past ones preconceptions



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